

Below is a list of *Frequently Asked Questions (FAQs)* and answers.

As this is a fluid situation, please look out for the daily updates that are posted here https://www.balharbourfl.gov/bal-harbour/coronavirus

Updates are posted daily - and are sent via email and via WENS

"SAFER AT HOME" ORDER

Residents and visitors are strongly urged to limit all of their travel, except as absolutely necessary.

Persons at high risk of severe illness from COVID-19 and people who are sick are strongly encouraged to stay in their residence to the extent possible, except as necessary to seek medical care.

At all times, residents and visitors shall adhere to the following social distancing practices:

- Maintain a distance of at least six (6) feet away from others;
- Wash hands with soap and water for at least twenty seconds or using hand sanitizer;
- Cover coughs or sneezes (into the sleeve or elbow, not hands);
 regularly clean high-touch surfaces;
- Do not shake hands.

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FREQUENTLY ASKED QUESTIONS

Has the Village implemented a curfew village-wide? As of this time, there is no curfew in place.

Is the beach open? All beaches county-wide are CLOSED until further notice by order of Miami-Dade County.

Is the beachpath open? The beach path is currently open, but we urge residents to practice social distancing, critical in avoiding the risk of contracting COVID-19

Is the Bal Harbour Jetty open? The Jetty is open to pedestrian use only with social distancing. The Jetty is closed for fishing until further notice.

Are Bal Harbour Hotels open? All Bal Harbour Hotels are currently closed as of Monday, March 23, 2020 through April 23rd.

Are restaurants Village-wide open? Some restaurants in the condo buildings continue to remain open for take out and delivery only. For Bal Harbour Shops restaurants offering take out and delivery go to https://www.balharbourshops.com/takeout/

CLICK HERE

What is considered take-out? Walking into a restaurant, cafeteria or counter/window to retrieve food. Some restaurants may offer drive-through or curbside walkout services.

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Can a customer walk-in and order to-go?

If the restaurant offers this option, you may be able to walk-in and order items to go. However, in order to avoid extended wait times and exposure to other people, we highly recommend ordering ahead of time, prior to pick-up (or ordering delivery if that's an option). Many restaurants have online ordering apps or website options to place an order; this is a good time to use those options.

Is Bal Harbour Shops open? As of March 19, 2020 Bal Harbour Shops is closed until further notice.

Is The Shul open? The Shul is temporarily closed. Please refer to https://www.theshul.org/

CLICK HERE

Is Young Israel open? Young Israel is temporarily closed. Please refer to https://www.yicbh.org/

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VILLAGE SERVICES

Is Village Hall open?

Village Hall remains open by appointment only. A limited amount of staff is on-site. Please call and confirm any previously scheduled meetings before arriving.

Is construction affected?

At this time, construction sites are not required to close. Workers should be in groups of 10 or less to keep everyone safe.

Is the Building Department open?

The Bal Harbour Building Department is only open for plan drop off and/or permit pick up. Building inspection services are suspended; however, The Building Department is accepting Inspections by Affidavit. For information on the Inspection by Affidavit https://www.balharbourfl.gov/docs/default-source/default-document-library/notice-to-contractors.pdf?sfvrsn=92484494 0

CLICK HERE

PARKS & RECREATION

- Bal Harbour Park, Recreation Center and basketball courts are closed until further notice;
- All recreation programming is cancelled until further notice, including the Warriors Basketball Program, Family Excursions, Movie in the Park events and the Bal Harbour 5K Run/Walk;

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TRANSPORTATION

• Bal Harbour Shuttle service is discontinued until further notice.

Will Miami-Dade Transit continue to operate?

Miami-Dade Transit's Metrobus system will continue to run FREE weekday routes across Miami-Dade County with reduced frequencies. For Miami-Dade County Service Updates including transit service, please visit: https://www.miamidade.gov/global/initiatives/coronavirus/county-updates.page

CLICK HERE

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COVID 19 TESTING

Are there any testing locations on Bal Harbour?

Currently, there are no testing locations on Bal Harbour. Local Testing Information

Marlins Park 501 Marlins Way, Miami, FL 33125

Miami-Dade County COVID-19 drive-through testing center is now open at Marlins Park for residents 65 or older from 9:00 a.m. to 5:00 p.m. by appointment only. Daily testing is available at this site for 300 people.

To make a testing appointment, please call 305.499.8767, where individuals will be pre-screened for symptoms. Staff on-site can only test those with appointments. All others will be turned away.

Hard Rock Stadium 347 Don Shula Drive Miami Gardens, Florida 33056 (Free of charge on the east lot)

Testing will be available from 9:00 a.m. - 5:00 p.m. on a daily basis; however, those seeking a test must meet certain criteria.

- Must be 65 or older and be symptomatic to be tested (Must bring ID)
- If you do not meet the criteria, you will be asked to exit the lot.
- The test site is drive-through only.
- Test results will take 48-72 hours.

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COVID 19 TESTING

What to do if I feel that I was exposed to COVID-19?

The Florida Department of Health recommends that you call your primary doctor or the county health department to describe your symptoms. They will decide whether you need to be tested. If you wish to speak to someone, the Florida Department of Health has established a Call Center available 24 hours a day, 7 days a week at 1.866.779.6121 If at any point, you feel that you need emergency personnel, please dial 911 and inform the call taker that you may have been exposed to COVID-19.

FREQUENTLY ASKED QUESTION PER THE CDC

Can someone spread the virus without being sick?

People are thought to be the most contagious when they are most symptomatic (the sickest). Some spread might be possible before people show symptoms; there have been reports of this occurring with this new coronavirus, but this is not thought to be the main way the virus spreads.

Meals for Seniors

If you are a citizen over the age of 60 and have any problems getting meals, please call the County's Call Center by dialing 3-1-1, and they will assist you in registering.

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We also know that grocery shopping and eating out have become more difficult, so we have compiled this list of companies who can shop for and deliver your groceries directly to you, or bring prepared food from your favorite restaurants:

GROCERY DELIVERY SERVICES AVAILABLE:



Walmart Grocery Delivery

https://grocery.walmart.com/locations/delivery/ Walmart-Miami-FL-Neighborhood-Market-4140





Instacart Grocery Delivery https://www.instacart.com





Shipt Grocery Delivery https://www.shipt.com





Amazon Prime Grocery Delivery

https://www.amazon.com/ vdp/1ccf408d4a5942769ad6b31b07e



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PREPARED MEALS DELIVERY SERVICES AVAILABLE:

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Postmates

Postmates Food Delivery

https://postmates.com/delivery/miami





UberEats Food Delivery

https://www.ubereats.com





Doordash Food Delivery

https://www.doordash.com





Grubhub Food Delivery

https://www.grubhub.com/





So Heavenly (Glatt Kosher)

http://soheavenly.net/

(305) 308 7417 (786) 999 8432





The Carrot (Kosher)

https://www.thecarrotsurfside.com/

(786) 216 7355





Lenny's Pizza (Kosher)

https://www.lennypizza.com/

(305) 397 8395

CLICK HERE

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RELIGIOUS INSTRUCTION/ SERVICES



Virtual classes are being offered by the Shul of Bal Harbour. If you would like to join, please download the zoom app from the Apple App Store or Android https://zoom.us/j/6457054016

CLICK HERE

7:20am-7:55am

Rabbi Zalman Lipskar Chassidus-Likutei Torah Shir Hashirim The Power of Prayer

8:00am-9:00am

Rabbi Dov Schochet Daf Yomi Tractate Shabbos

9:05am-9:35am

Rabbi Aryeh Schottenstein Rambam One Chapter a day

9:40am-10:30am

Rabbi Shea Rubenstein The Rebbes Sicha Pasha of the week

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RELIGIOUS INSTRUCTION/ SERVICES



St. Patrick's Cathedral (New York City) celebrates Mass at 7:00am Monday-Saturday, and 10:15am on Sunday via this link https://saintpatrickscathedral.org/live

CLICK HERE



St. Patrick's Miami Beach celebrates Mass in both English and Spanish Daily via this link https://www.stpatrickmiamibeach.com/
For other Masses in the Archdiocese, please visit https://www.miamiarch.org/CatholicDiocese.
php?op=Television_Mass

CLICK HERE

CLICK HERE



Church by the Sea: Sunday Worship is at 10:30am and Tuesday's meditation is at 7:30. Video sermons and information via this link https://www.churchbythesea.org/

CLICK HERE